

VC Volunteers follow-up, 6/3/20

Participants (14) Roz, Kathi, Dorothy, Scott, Wally, Carol, Glen, Hector, Robert, Adrienne Kimberly, Michele, Nik, Annie

Ideas:

- Only sign if a certain dollar amount
- Keep separate pen jar
- Keep a sign of merchandise out on the window for people in line queue
- Keep limited quantities on shelves
- Keep only items that are popular and good sellers
- Place a box of maps outside for self service
- Have staff member do the monitoring

Comments:

What if someone comes in without a mask? Have a person at the door, at least 2 volunteers on staff at each shift, to monitor people as they go in and helping keep count of visitors in the center. Deny service to those not willing to wear mask, or offer a mask purchase. Sliding scale for masks for those with limited funds.

Peak hours for staffing?

Jenner- afternoon hours between 12-3pm

Armstrong- late morning and mid-afternoon, heavy after 1pm

Staff Fri-Mon first, until we have more volunteers.

Cannot phase in reusable water bottles until after COVID-19

-Kimberly